

JUNAID AZAM

Address: House 505 Block E Street 14, PCHS, Lahore.
Phone #: +92-332-5680208

Email: junaid.azam786@gmail.com
Nationality: Pakistan **Date of Birth:** 06/10/89

Career Objective:

A challenging and rewarding position within IT sector where prior experience, personal ability, and a commitment to professionalism would be of value. Position should allow for continued personal and professional growth commensurate with achievements.

Summary & Key Strengths:

- 9 plus year of experience in software designing, Business Processes Workflow development, and implementations in IBM FileNet P8 including FileNet, Case Manager 5.2.x / 5.3.x, Business Automation Workflow, Workplace XT, WebSphere Application Server 7.0.x / 8.0.x / 9.0.x, and Content Navigator.
- Responsible to implement ECM Solutions, set up continuous integration, and solely created solutions for different collaboration sectors.
- Lead developer during the FileNet upgradation 5.1.x to 5.2.x/5.5.x and was responsible for the complete backup & recovery, including business processes, workflows, FileStores, and databases consistency.
- Provide solutions to automate and digitize documents using IBM Content Engine APIs.
- Strong experience in supporting development teams with application configuration and technical issue resolution and developing solutions.
- Creating desktops, repositories, menus and development of EDS plugin's in ICN.
- Handling document ingestion OCR, ICR, and OMR in FileNet using IBM DataCap.
- Proven skills in managing projects from the stage of proposal preparation RFP and Business requirements gathering, High and Low level appropriate Technical designs including Test plans, test cases and Implementation procedures. Excellent interpersonal, Analytical and Communication skills.
- Good understanding of back-up, database, server, data synchronization, Clustering etc. Strong experience in writing Stored Procedures, Views, and Triggers for Oracle using PL/SQL.
- Very aggressive to learn and work with new technologies. Ability to work in dynamic and challenging environment.
- Website Designing and Development in html CSS, PHP, WordPress, and Shopify.
- Hardworking, tenacious, reliable, and good at keeping to deadlines.

Professional Experience:

Defence Housing Authority (DHA) Lahore, Pakistan from 24th October, 2013 to till now.

Working as **Assistant Director IT (Office Automation)** in Defence Housing Authority Lahore, Core responsibilities are:

- Responsible for IBM FileNet P8 including Case Manager Implementation and development.
- Define and manage 75 different business processes for DHA branches such as; PR, Transfer, BC, Adm, HR, Finance, Maintenance, Legal, Acqn, & Security where more than 150 users are working.
- Responsible for manage and maintain DHA plot files repository where more than 10,060,200 documents are stored and accessible.
- Provide solutions for different problems and support to multiple technical matters related to IBM FileNet P8.
- Manage daily basis SMS Service for business processes of BC and Transfer after their approvals where more than nine thousand SMS sent systematically.
- Responsible for upgradation and administration of existing IBM FileNet P8 system to its latest version 5.2.x/5.5.x.
- Debugging and troubleshooting code related issues/defects.
- Meeting with Branches to determine requirements and working with Branches to define the scope of a project.
- Gaining an understanding of the unique business and technical requirements on each engagement to facilitate the most appropriate solution design.
- Installing, configuring, designing, and integrating IBM Forms in FileNet P8 to meet end users' requirements and provide more efficient and effective working environment.
- Installing, configuring, and implementing IBM Case Analyzer with IBM Process Engine and Content Engine to meet end user's complex reporting requirements.
- Responsible for IBM FileNet P8 backups and restoration.
- Implementation and management of Content Navigator and Advanced Storage, FileNet objects through FEM / ACCE including Teamspaces.

Ora-Tech Systems (Pvt.) Ltd, Lahore, Pakistan from 24th October 2011 to 23rd November, 2013.

Working as **IBM ECM Technical Consultant** in Ora-Tech Systems Pvt. Ltd. Lahore, Core responsibilities are:

- Responsible for IBM ECM implementation and development to reduce paper work, minimize time, and automate business processes as per requirements.
- Responsible for developing and handling workflows implementation (Static & Adhoc).
- Responsible to provide support to various enterprise clients such as; Pak Railways, DHA LHR, Warid, Allied Bank etc.
- Provide support for newly documents (Document Archiving and Recognition) using IBM DataCap Technology.
- Ingest backlog documents using Content Engine Bulk Import Tool (CEBIT) & CPE .net APIs up to 5000K Documents in Repository.
- Responsible for preparation of new project demos (Using IBM FileNet P8 and backend database Oracle).
- Installing, configuring, and implementing IBM DataCap 8.1 at Warid Telecoms Pvt. Ltd for document archiving and recognition (OCR) solution to reduce paper work.

- Working in Oracle Content Management System (Including Oracle UCM, BPM, Repository, Weblogic Server, AutoVue, ODC, and Oracle Database 11g).
- Provide solutions for different problems and support to multiple technical matters related to IBM FileNet P8.
- Auto Declaration of records as new document ingest into system as per security policy defined.
- Design Search Templates for better documents and folder searching on the basis of metadata defined.
- Provide solution to fetch data from external system by using External Data Services (EDS) in IBM Case Manager.
- Conduct User acceptance testing (UAT) for rectification of bugs and errors.
- Active Directory Configuration with Linux using Winbind utility.
- Schedule Backups (FileStore and Database) using Crontab utility.

Warid Telecom Pvt. Ltd Automation Project, Lahore from 1st March, 2013 to 25th July, 2013.

IBM DataCap 8.1 implementation at Warid Telecom Automation Project, Lahore. Core responsibilities are:

- Provide Document Archiving Solution to obsolete the manual paper work.
- To meet company's requirements and faster the productivity time.
- Help extract analytics and accelerate information sharing to expedite caseloads, file patient claims and improve other document-based processes.
- Capture content, automate document imaging, use integrated content repositories and expand your enterprise report management.
- Reduce the data entry error by using automatically enabling OCR, OMR, and ICR Technologies of products on all type of images and PDF files.

Technical Skills:

- **IBM FileNet Products:** IBM FileNet P8 5.x, Content Platform Engine(CPE), Content Search Services (CSS), Case Foundation (CF), Workplace (XT), Records Manager (IER), DataCap, Content Navigator (ICN), Case Manager (ICM), FileNet APIs.
- **Web/App Servers:** Apache 2.0.1-Tomcat 5.x, IIS 5.0, IBM WebSphere (7,8,9)
- **Databases:** Oracle 11G/12C, MS-SQL server 2005/2008, MY-SQL, and MS Access.
- **GUI and RAD tools:** .NET Frame work, MS Office 2007/2013, MS Visio, Wamp, Start UML, Visual Studio, Data Loader, SQL, PL/SQL.
- **Operating Systems:** Windows Server 2003, 2008, & 2016/Red hat Enterprise Linux (RHEL 5, 6, 7).
- **N/W Protocols & S/W:** TCP/IP, HTTP, FTP & LDAP.
- **Other Tools/Skills:** HTML, CSS, PHP, Java Script, JSON, XML, Visual Studio, Macromedia Dreamweaver.

COURSES/TRAININGS/SEMINARS/CERTIFICATIONS:

Oracle Database Administration (DBA) Course from Techno-Ed Ltd.

- Installation and Configuration Oracle Database on different Operating Systems.
- Managing Workspaces, Indexing, Storage, Users, Schema, and Performance.
- Performing Backup and Recovery using RMAN.
- Creating Backups, Database Recovery, and Data migration.
- Backup Schedule in Linux.
- Excellent knowledge of ORACLE 10g, 11g and SQL-SERVER 2005 database administration, and in other Oracle technologies.
- Strong concepts of Oracle Memory like System Global Area (SGA).

Oracle BPM Implementation Seminar at Ora-Tech Systems Lahore.

- Understanding of Adhoc workflow implementations.
- Workflow implementation using Oracle technologies.

Other Projects:

- Personal blog where provide solution for IBM ECM / FileNet P8 related problems (WordPress) - <http://iparagons.com/blog>
- Design and Develop Natural Organic Products Manufacturer online store website (Shopify) - <https://domelic.com>
- Design and Develop Organic & Herbal Products Manufacturer online shop website (Shopify) - <https://herbsasia.pk>
- Design and Develop Saudi Optical KSA online store website (Shopify) - <https://saudiopticals.shop>
- Design and Develop Natural Organic Products Manufacturer online store website (Shopify) - <https://domelic.pk>
- Design and Develop USCAN Transportation Ltd. website (WordPress) - <https://uscantrans.com>
- Design and Develop Dental Consultants Website (WordPress) - <https://jhelumdentalconsultants.pk>
- Design and Develop Attic Services Provider Website (WordPress) - <http://atticservices.ca>
- Design and Develop USCNA Investments Real Estate Agency website (WordPress) - <https://uscaninv.com>

Education and Qualification:

M.Sc. (IT) - 2009-2011	University of Gujrat (UOG)	CGPA 3.12
B.Sc. (Engg.) - 2007-2009	University of Punjab (PU)	Second Division
F. Sc. (Engg.) - 2005-2007	Rawalpindi Board	Second Division
Matriculation (Science) - 2003-2005	Federal Board Islamabad	1st Division

Online Profile:

- <http://iparagons.com/blog/>
- <pk.linkedin.com/pub/junaid-azam/43/834/2a6>

References:

- Kashif Mansoor Awan (+92-336-4867737)/ FileNet Developer - DHA Lahore
- Muhammad Kamran (+92-345-5398150)/ IBM Technical Consultant - Ora-Tech Systems